



Demand Voice Corporate Dialer

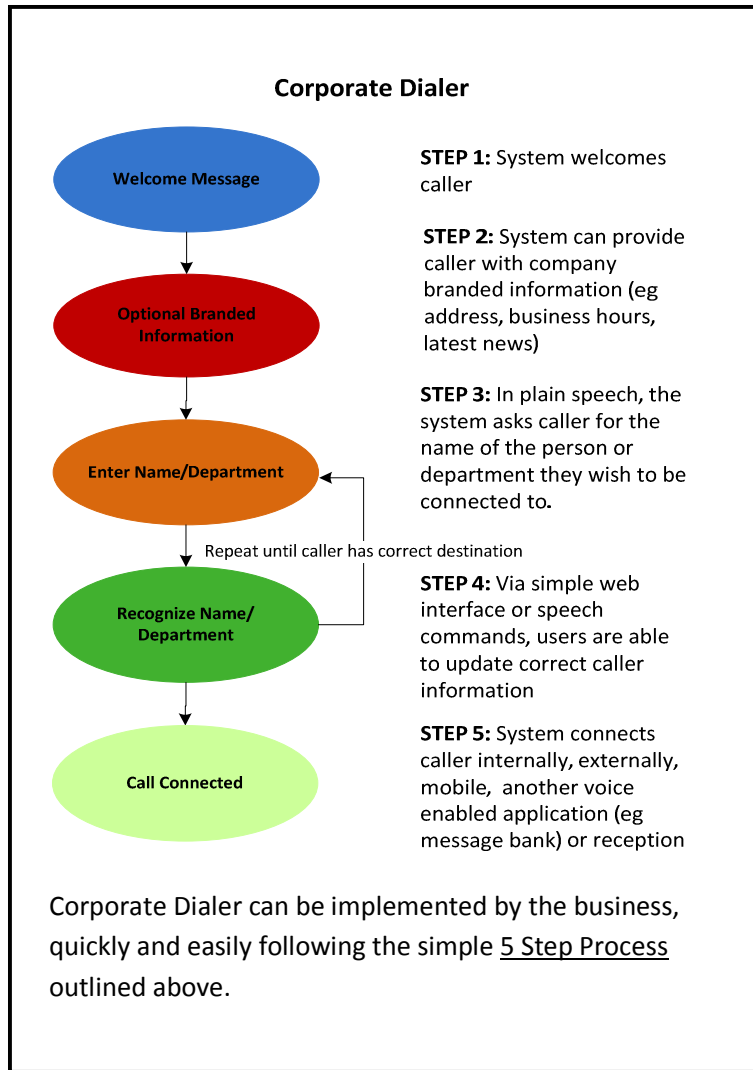
Your customer's first contact with your business leaves an impression.....make it a good one!

Are your customers getting frustrated waiting in long queues and battling with push button navigation menus just trying to get through to you?

Are you missing your customer's calls because they are being misdirected, double handled or simply not answered?

Implement Inference's Corporate Dialer to welcome your customers in a friendly and consistent manner and quickly route them to the right place the first time.

- Using plain speech, callers need only specify the name of the person or department the caller would like to be connected to.
- Calls can be routed internally, externally, to mobiles, voice over IP or to another voice enabled application (e.g. message bank).
- Ability to supply customers with answers to frequently asked questions (e.g. address, business hours) or reinforce your brand with the latest news.
- Maintenance of the system may be done via a simple web interface or by using speech commands.



Inference Communications is a provider of sophisticated speech recognition solutions. Speech recognition is being used by businesses to automate a whole range of transactions.

- The benefits of speech recognition can include:
- An affordable means of offering 24*7 services
 - A repeatable scalable service
 - Easy access for mobile customers
 - A source of rich customer data
 - A flexible service that is easily maintained

For more information contact:
 Email info@inferencecommunications.com
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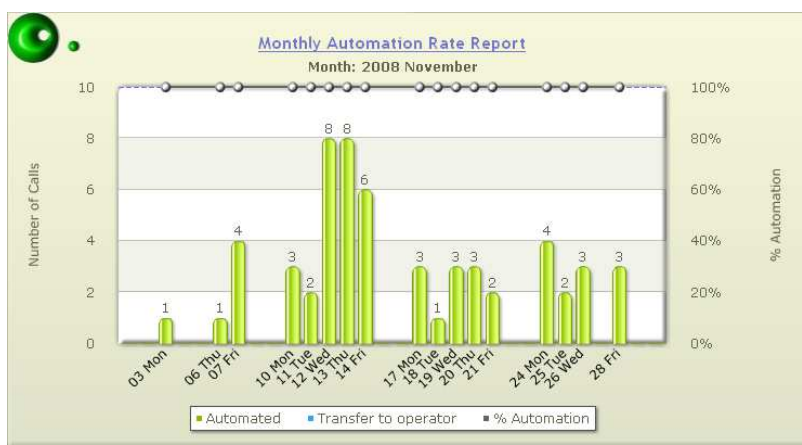


DemandVoice, LLC is a voice application hosting company based on open standards, like VoiceXML, providing customers benefits like portability, no large capital expenditures, fastest time to market, and protection for their software investment. We offer telephony “Infrastructure as a Service” and are experts in Operations (so you don’t have to be).

For more information contact:
 Email sales@demandvoice.com
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 Visit <http://www.demandvoice.com>

Corporate Dialer Reporting

Generate reports on the calls processed is simple. Using a Web interface, click a button for different views.



This solution is available as a fully hosted, out of the box solution. Calls maybe processed by DemandVoice which is fully redundant and pre-configured for optimal performance.